

GENERAL POLICIES - LEADERSHIP PROGRAM TRAINING

1. COURSE CONFIRMATION

Please note that five (5) business days before the beginning of the course, we will confirm via email if the course is held.

2. CANCELLATION AND REFUND POLICY

The Lifesaving Society reserves the right to cancel a course up to five (5) business days before its start date. In such a case, the Lifesaving Society will contact the participant as soon as possible and the participant will be issued a full refund.

Any registration cancellation must be done in writing (fax, email or mail). A cancellation form is available where the registration form can be found. In case of registration cancellation before the beginning of the first class, a full refund will be issued.

In case of registration cancellation after the first class, you will have to pay these two (2) amounts:

1. The cost of classes already taken,
2. \$50 or 10% of the cost of classes that have not been taken.

The manuals given at the beginning of the first class cannot be refunded.

3. TRAINING ATTENDANCE

Participants are required to attend to the whole training. No absence or lateness will be tolerated.

4. PARTICIPANT COMMITMENT

The training participant commits to:

BEFORE the training:

- getting familiar with the training syllabus;
- reviewing already acquired theory which could be used during the training;
- practice techniques already acquired which could be used during the training (e.g. lifesaving, first aid);
- doing the preparatory work required by the Lifesaving Society. (In some cases, the Lifesaving Society could require additional preparatory work if the participant does not have all requires competencies before the beginning of the training. This preparatory work must be done before the beginning of the training).

DURING the training:

- participating actively;
- showing mutual respect, diligence, punctuality and leadership.